Math Challenge 11. Peggy's calculator has been malfunctioning. The screen does not display the numbers that she enters, only the results from the calculation. Further, the calculator has a random error that changes a 7 to an 8 with probability $1 / 6$ and changes an 8 to a 7 with probability $1 / 4$. Peggy is going to enter

$$
878-878
$$

in this calculator. If all other keys are functioning correctly, what is the probability that she finds a nonzero answer?

Solution. All possible enterings for a "zero" answer and their probabilities:

$$
\begin{aligned}
& P\left(\begin{array}{|l|l|l|}
\hline 7|7| 7 & -7|7| 7 \\
\hline
\end{array}\right)=\left(\frac{1}{4} \cdot \frac{5}{6} \cdot \frac{1}{4}\right)^{2}=\frac{25}{9216} \\
& P\left(\begin{array}{|l|l|l|}
\hline 7 & 7 & 8 \\
\hline
\end{array} \begin{array}{|l|l|l}
\hline 7 & 7 & 8 \\
\hline
\end{array}\right)=\left(\frac{1}{4} \cdot \frac{5}{6} \cdot \frac{3}{4}\right)^{2}=\frac{225}{9216} \\
& P\left(\begin{array}{|l|l|l|}
\hline 7|8| 7 & -7|8| 7 \\
\hline
\end{array}\right)=\left(\frac{1}{4} \cdot \frac{1}{6} \cdot \frac{1}{4}\right)^{2}=\frac{1}{9216} \\
& P\left(\begin{array}{|l|l|l|}
\hline 7|8| 8
\end{array}-7|8| 8\right)=\left(\frac{1}{4} \cdot \frac{1}{6} \cdot \frac{3}{4}\right)^{2}=\frac{9}{9216} \\
& P\left(\begin{array}{|c|c|}
\hline 8 & 7 \mid 7 \\
\hline & 8|7| 7 \\
\hline
\end{array}\right)=\left(\frac{3}{4} \cdot \frac{5}{6} \cdot \frac{1}{4}\right)^{2}=\frac{225}{9216} \\
& P\left(\begin{array}{|l|l|l|}
\hline 8|7| 8 \\
\hline 8|7| 8 \\
\hline
\end{array}\right)=\left(\frac{3}{4} \cdot \frac{5}{6} \cdot \frac{3}{4}\right)^{2}=\frac{2025}{9216}
\end{aligned}
$$

$$
\begin{aligned}
& P\left(\begin{array}{|c|c|}
\hline 8 & 8 \\
\hline
\end{array}-8|8| 8\right)=\left(\frac{3}{4} \cdot \frac{1}{6} \cdot \frac{3}{4}\right)^{2}=\frac{81}{9216}
\end{aligned}
$$

Then

$$
P(\text { a zero answer })=\frac{25}{9216}+\frac{225}{9216}+\frac{1}{9216}+\frac{9}{9216}+\frac{225}{9216}+\frac{2025}{9216}+\frac{9}{9216}+\frac{81}{9216}=\frac{2600}{9216} .
$$

Thus, $P($ a nonzero answer $)=1-\frac{2600}{9216}=\frac{827}{1152} \approx 71.8 \%$.

